

**Alaska Rainforest Sanctuary**  
**Alaska Canopy Adventures**  
4085 Tongass Ave.  
Ketchikan, AK 99901  
[www.alaskarainforest.com](http://www.alaskarainforest.com)  
[www.alaskacanopy.com](http://www.alaskacanopy.com)



## **Job Descriptions**

**Title:** Deck Hand  
**Department:** Canopy Tour  
**Reports to:** Boat Captain

### **Job summary**

Deck hand is responsible for assisting customers to board/de-board the boat in safety and timely manner. This position requires prior knowledge of Juneau and Douglas Island waterways and familiarity with boat safety procedures.

### **Summary of essential job functions**

- Ensures guests are greeted with warm welcome and provides excellent customer service
- Performs pre-departure safety speech and ensures all guests properly informed about the safety procedures onboard
- Explains guest the highlights of local area and inform them about the Treadwell Mine
- Provides guest the waiver form, collects and hand out the filled form to canopy guides
- Helps performing daily and weekly boat maintenance and repairs/fix small malfunctions
- Cleans and maintains boat on daily basis

### **Minimum requirements**

- High Scholl Degree or equivalent
- Strong Risk Management skills required
- Must complete the training program for First Aid/CPR/AED course
- Speaks fluent English and use cordial manners
- Maintains a professional appearance at al times and fallows the company policies
- Ability to work long hours and irregular shifts in a multi task environment

### **Abilities required**

- This position may require standing and walking for long period of times

### **Disclaimer**

This job description in no way states or implies that these are the only duties to be performed by this employee. He or she will be required to follow any other instructions and to perform any other duties requested by his or her supervisor.